

Support & Maintenance



The Client offers a cutting edge solution for Claims Automation. The platform combines the power of Policy Smart Contracts with AI and ML powered OCR engine and Award Winning real time Fraud Analytics Solution to enable Fast and Accurate Claim Decisions.

The Challenges

The client was facing numerous challenges that were impacting its operational efficiencies.

- Mobile application was not developed for consumer
- Missing features in claim portal
- Dashboard design
- missing GST, sublimit implementation in claim
- Performance Issue

Quarks Solution

Quarks provided them with digital solutions to improve the performance of the product and provide stability while maintaining quality.

Mobile application for consumer

- User can access claim and document using this application
- User can submit claim
- User can download document from digilocker

GST implementation while submitting the claim.

- GST added for claim according to state and total amount.
- Sublimit for user / year
- Propriate deduction manage on basis on policy interlink.

Better look and feel to claim dashboard.

Report generation.

Performance improvements were done

- For monitor services such as servers, and databases.
- To achieve a comprehensive reporting and analytics system.

The Benefits

Quarks innovative solutions helped:

- User can access claim and document using mobile app
- Real time support
- Performance improvement