

Website for Pet Enthusiasts Offering Pet Care Services



The client, based in the USA, is a passionate pet enthusiast with extensive experience in various domains. Over the years, they have explored numerous verticals and gained valuable knowledge.

The Challenges

The client identified a common problem faced by pet owners: the lack of pet care options when they are away. Currently, finding reliable caregivers is a cumbersome task primarily reliant on word-of-mouth recommendations. There is a lack of a proper platform to verify caregivers' backgrounds, difficulties in communication, lack of transparent pricing, and frequent instances of no-shows without prior notice.

Quarks Solution

Understanding the problem statement, our team focused on the following aspects:

- Planned the Minimum Viable Product (MVP) with essential features
- Developed a detailed User Experience (UX) based on the actors involved, incorporating a unique User Interface (UI) design and thorough testing
- Integrated analytics and Search Engine Optimization (SEO)
- Implemented a transparent calendar booking system, enabling payments, and facilitating real-time communication through chat
- Introduced additional background verification checks for caregivers

The Benefits

Significant improvements were achieved through Quarks' solution, including:

- The project went live within 2.5 months of development.
- Over 100 bookings were made, with more than 50 caregivers registered and 30 pet owners utilizing the platform.

- Following the successful launch of the MVP, the client expanded their services to four additional states, increasing their reach and impact.